Intelligent RPA in the Public Sector: A Look at Acquisitions

Notorious for complexity, opaqueness, delays, and manual steps, the public sector acquisitions process needs intelligent Robotic Process Automation (RPA). Based on a scan of current customers and an understanding of the public sector chief acquisition officers' area of responsibility, these traditional steps of a public sector procure-to-pay system are most ripe for an RPA deployment (see below).

When RPA is introduced in a public sector acquisitions environment, federal acquisitions specialists can leave their data processing tasks behind and use the newly found time to concentrate on acquisitions strategy and utilize specialty training, like digital services acquisitions. The results are improved morale by acquisitions staff, heightened transparency, and less re-work. Acquisition timelines are shortened, and contracts are entered faster without sacrificing judgment or fairness.

A SMARTER WAY TO AUTOMATE

Customers who have deployed intelligent automation from Automation Anywhere® in their procurement processes are achieving remarkable benefits and notching customer-service wins along the way. The intelligent RPA platform enables flexibility in automation deployment:
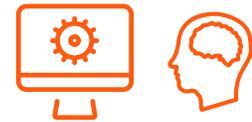
Attended Automation   **Unattended Automation**   **Cognitive Automation**

- Attended Automation: bots work along-side human employees. Ideal for front-office and citizen-facing interactions;
- Unattended Automation: bots run independently without human intervention. Ideal for predictable, ongoing processes such as back-office workflows;
- Cognitive Automation: Artificial Intelligence-powered bots learn from human employees to process semi-structured for end-to-end process automation.

Deploying bots into an enterprise IT environment is efficient and straightforward. Unlike a typical IT installation, intelligent RPA does not require changes to legacy systems, an army of programmers, any business process reengineering, or additional security add-ons.

The versatile Automation Anywhere infrastructure aligns well with the Office of Management and Budget's "Cloud Smart" approach described in the June 2019 Federal Cloud Computing Strategy. The Automation Anywhere Enterprise A2019 web-based, cloud-native platform allows for automatic system upgrades and security patches, speeding deployment rates, shortening time-to-benefit cycles, and improving product security and customer satisfaction. Just as important, the platform offers the choice between on-prem, cloud, or hybrid deployments providing seamless integration with other systems and positioning agencies well for ongoing advancements in AI and other emerging technologies.

Instant-on Ease of Use

Enterprise A2019 provides a highly **intuitive, instant-on user experience** for all users—from the tech savvy business user and specialist RPA developer to the IT manager responsible for enterprise-wide RPA deployment and adoption.

Unprecedented Scale & Extensibility

In addition to on-prem deployment, Enterprise A2019 offers private, public, and hybrid cloud deployment. Near-infinite scalability enables the Digital Workforce to adapt as your automations—and business—grows.

Intelligent Automation for Every Process

Enterprise A2019 is infused with **Artificial Intelligence** capabilities. throughout. Now, any user can drag and drop desired AI skills to incorporate intelligence into each and every area of their process automations

Our public sector team is available to provide a demonstration, facilitate a process workshop, and oversee a proof of concept. Please contact fedmarketing@automationanywhere.com for more information.

Call 1-888-484-3535 or visit www.AutomationAnywhere.com to schedule a live demo.

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