



Seconds count when there is a vehicle crash on a roadway!

Vehicle crashes are the #1 leading cause of law enforcement officer deaths*

Struck-bys are the #2 leading cause of law enforcement deaths and 20% of fatalities of firefighters annually*

Every minute of blockage on a freeway travel lane increases delay after the incident is cleared by a factor of 4*

*The U.S. Department of Transportation Federal Highway Administration

CHALLENGES WITH OUTDATED TOWING MANAGEMENT MODELS


Agencies with outdated law enforcement towing management and logistics models face a common set of challenges resulting in lost time, money and lives:


- Lack of single technology platform that manages the towing lifecycle for each stakeholder (law enforcement, government agencies, towing companies, citizens) to provide efficiencies.
- Law enforcement officer wait times for a tow truck to arrive on scene are not minimized due to the current multi-step dispatching process between officers, dispatch communications, tow dispatcher and tow driver.
- No capability to accurately track tow truck response times (can't improve what you can't measure).
- Officers have to radio dispatch communications to get updates on tow truck response status which is time-consuming and frustrating.
- Dispatch communications is burdened with thousands of inbound/outbound towing related functions when they could be focused on higher priority law enforcement activities.
- Excessive hours spent annually on actions related to towing company management.


THE AUTURA SOLUTION


Your city, county or state agency can implement a proven solution that addresses the common set of challenges related to inefficient towing management and logistics models to save time, money and lives.


The solution is a single technology platform and managed services offering that transforms law enforcement towing into an efficient, transparent and cost-effective operation.

 **Faster Response Times, Safer Roadways**—Proximity-based dispatching reduces crash scene response times to 12-minutes on average.

 **Efficient, Automated Dispatching**—Streamlines communication among dispatchers, law enforcement officers and towers while decreasing radio and telephone traffic.

 **Smart Technology, Smart Community**—Integrates with existing systems, provides real-time reporting and reduces human effort and error by eliminating manual processes.

 **Better Citizen Experience**—Increased tow process transparency, live customer service and a public-facing website so citizens can find their vehicles quickly.

 **Seamless, Optimized Towing Fleet**—Authorized tow providers to create an optimized virtual fleet that delivers the highest quality service possible.