

Corporate Capabilities

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Amazon Web Services
(AWS) Certified Consulting
Partner



BMC Remedy Elite
Consulting and
Implementation Partner



Kinetic Data
Product Sales and
Consulting Partner



ServiceNow Consulting
and Implementation
Partner



1125 West St #333, Annapolis, MD 21401

<https://www.g2-it.com>

2025



Corporate Summary

FEDERAL PROFILE

SBA Certified: EDWOSB & 8(a) (grad. 2029)

CAGE Code: 78PL5

UEI: MGSQNMG294V4

DUNS #: 079552959

NAICS Codes: 541511, 541512*, 541513, 541519, 518210, and 541330

Facility Clearance: Top Secret

* Primary NAICS

CONTRACT VEHICLES

GSA MAS 54151S (IT Schedule 70)

Contract #: 47QTCA19D0073

PoP: 4 Mar 2019 – 4 Mar 2039

GSA 8(a) STARS III

Contract #: 47QTCB22D0591

Base PoP: 23 Feb 2022 - 1 Jul 2026

SeaPort-NXG

Contract #: N0017821D9085

Current PoP: 2 Jan 2024 – 1 Jan 2029

Established 2014, headquarters in Annapolis, MD with over 70 Full Time Employees



G2IT is a recognized leader in the design and implementation of advanced multi-vendor, multi-platform solutions and systems integration services with a proven track record and portfolio of sustainment and continuous service improvement contracts.

Our capabilities are driven by our experience in:

❑ Design

G2IT designs technology-based solutions to support our customer's mission. As a core capability, we have designed solutions that range from Enterprise level Service, Relationship and Business Management efforts to purpose built applications supporting Program and Project objectives.

❑ Architecture

Following applicable frameworks (DoD, FEA, TOG), G2IT provides functional business and Information Technology expertise to align business, data, application, and technology in support of customer mission. Supporting this core capability, our technology experts have architected Enterprise digital transformation solutions supporting CONUS & OCONUS missions for over 100,000 functional users accessing thousands of resources.

❑ Engineering

As a core capability. G2IT applies engineering efficiency with iterative improvements to achieve mission supporting investments. We engineer information technology-based solutions to support business processes that deliver core mission functionality. Our solutions enable customers to focus iterative improvements of supportive functions through reduced manual and refined automated efforts. We manage process exceptions to ensure core mission automation is balanced within funding and aligned to organizational change.

❑ Sustainment

IT Service and Operations Management is the foundation upon which G2IT is built, and a core capability. Following industry best practices, G2IT certified and cleared personnel provide strategic, operational, and tactical support of customer information systems. We work to ensure our customers' Information Technology is Accessible, Available, Secure and Performing in support of their mission.

Professional Services

- ❑ Enterprise Systems Engineering
- ❑ Cloud Migration and Management
- ❑ Application, P/SaaS, and Web Development
- ❑ Data Management
- ❑ IT and Cyber Operations
- ❑ Risk Management Support
- ❑ Accessibility (508) Support
- ❑ “Managed Services” Implementation
- ❑ Strategic Product Sourcing
- ❑ Program & Project Management



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Service Management

- ❑ Strategic and Business Advisory
- ❑ Service Design and Management
- ❑ Digital Transformation
- ❑ Artificial Intelligence
- ❑ Robotic Process Automation
- ❑ Service Management tools
- ❑ Workflow management tools
- ❑ Platform Integrations
- ❑ Solution Implementation and Deployment
- ❑ Managed Services and Operations

Federal Civilian

- ❑ US Department of Transportation
- ❑ **US Department of the Treasury, Bureau of Engraving and Printing**
- ❑ **US Department of Commerce, Census Bureau**
- ❑ Department of Energy, Knoll's Atomic Power Laboratory
- ❑ **US House of Representatives**
- ❑ Federal Reserve Bank

Federal Defense

- ❑ Defense Human Resources Activity, Defense Manpower Data Center (DMDC)
- ❑ Enterprise Systems and Services (E2S) Program NAVY 311
- ❑ Enterprise Systems and Services (E2S) Program, Navy Enterprise Service Desk (NESD)
- ❑ Naval Anti-Terrorism Force Protection (AT/FP)
- ❑ NMIC Information Technology Enterprise Support (NITES) Office of Naval Intelligence (ONI)
- ❑ Shore Tactical Assured Command Control Engineering and Cyber Readiness (STACC ENMS)
- ❑ NGEN-R Service Management, Integration and Transport (SMIT)
- ❑ Integrated Navy Operations Command and Control System (INOCCS)
- ❑ NIWC Atlantic - Enterprise Service Desk – Helix Cloud Migration
- ❑ NIWC PAC ITSM Solutions - OneNet
- ❑ **NIWC PAC PMW-130 Computer Network Defense Virtual Training Environment**
- ❑ PMW-160 CANES Training Virtual Environment (TVE)
- ❑ Navy Undersea Weapons / Undersea Defensive (UW/UD) Family of Systems (FoS)
- ❑ Naval Enterprise Networks, Enterprise Self-Service (NEN ESS)
- ❑ Army (NETCOM) cybersecurity and network operations mission support contract (ADCNOMS)
- ❑ National Guard Bureau (NGB) Enterprise Operations Services and Security (EOSS)
- ❑ US Central Command (USCENTCOM)
- ❑ US Transportation Command (USTRANSCOM)
- ❑ US Strategic Command (USSTRATCOM)
- ❑ Air Force IT Modernization Program (SIPR ISN)

G2IT Support Locations

★ G2IT Headquarters

★ G2IT Field Office



Professional Services

U.S. Treasury Department, Bureau of Engraving & Printing

BMC Helix SaaS Service for ITSM Process Maturation and Artificial Intelligence (AI) implementation.

People

- Treasury Public Trust Tier 4 (BI) Personnel
- Program Manager
- BMC Helix Architect
- BMC Helix Engineer
- BMC Discovery Engineer
- BMC Client Management Engineer

Processes

- Agile based Program Management Sprints aligned to solution capabilities, Scrums supported through burn-down boards
- CIO Directorate Program Management and Platform Program Management
- Change Management Support
 - ITSM based automation through platform capabilities
 - Automated Asset Tracking, Audit and Reconciliation
- Process Automation and Improvement
- Organizational Change Management
 - Communications Assessment
 - Strategy & Planning
- System Security Planning (FISMA, SA&A)
- ITSM Training

Technology

- BMC Remedy
- BMC Helix
- ServiceNow
- Modules including:
 - Asset
 - Configuration Management
 - Knowledge Management
 - Contract Management
 - Change Management
- ITSM Process Maturation Service -
 - Digital Workplace
 - Service Catalog
 - Integration with MES
 - Maximo
 - Incident Management Process
 - IdM

Contract #:2031ZB22F00068 PoP: 9/22 to 9/25 TCV: \$4,124,982.26 FFP
Contract #: 2031ZB25F00077 PoP: 9/25 to 9/26 TCV: \$1,092,894.29 FFP



U.S. Census Bureau Web & 508 Support Services

Information Technology Directorate, Application Development and Services Division (ADSD)

People

- Support positions include:
 - Technical Project Managers
 - Platform Administrators
 - Platform Developers
 - Application Developers
 - Scrum Facilitators
 - Systems Analysts
 - Linux Systems Administrators
 - Web & Mobile Software Developers
 - Web Designer/Webmasters
- 508 support positions include:
 - Section 508 SMEs (DHS Trusted Testers)
 - Section 508 Specialists
 - Systems Analysts

Processes

- Agile Management w/ DevSecOps based across multiple projects, tied to traditional IPT reporting and supported by:
 - Facilitated w/ Daily SCRUMS
 - Burndown Chart(s)
 - Sprint Backlogs
 - Retrospectives & Corrective Action Plans for Continual Improvement
- SDLC Artifact development
- ITIL/ITSM based O&M
- Section 508 USCB SDLC Integration
- Organizational Change Management
- WCAG 2.x Compliance & Software Quality Assurance Testing
- Policy & Procedure Advisory
- Training Support

Technology

- Public facing census.gov
- Connectivity/Data feeds from over 100 USCB systems
- Red Hat Enterprise Linux Servers/ VMWare Containers / Apache / Amazon Web Services
- Adobe Experience Manager, Cognos, J2EE, SAS, R, Python, HTML, CSS, JavaScript, XML, Java, and web APIs, Eclipse IDE, Jenkins, Git, and Subversion, Jira, Crucible and Fisheye.
- Oracle, PostgreSQL, MySQL, MariaDB & Mongo Databases
- 508/WCAG Testing with Zoom Text, JAWS , NVDA , Window Eyes, Voiceover, MAJIC , Dragon, the Accessibility Management Platform (AMP), CommonLook & Microsoft Office



Contract #:1333-LB-22-C-0000-0007 PoP: 7/22 to 10/23 TCV: \$4,482,167.76 T&M
Contract #:1333-LB-23-C-0000-0014 PoP: 6/23 to 6/25 TCV: \$3,443,014.88 LH
Contract #:13AD-DC-25-C-0000-0025 PoP: 9/25 to 9/26 TCV: \$2,217,996.44 LH

U.S. Department of Defense, United States Transportation Command (USTRANSCOM) Command, Control, Communications & Cyber Systems Directorate (TCJ6)

Managed Information Technology Services (MITS) Enterprise Support, subcontractor to SAIC

People

- Minimum Clearance Secret, some Top Secret-Sensitive Compartmented Information
- Business Systems Analyst-Journeyman
- Computer Network Architect-Senior
- Computer Network Support Specialist-Senior & SMEs
- Configuration Management Specialist -Journeyman & Senior
- Help Desk Service Specialist -Journeyman, Senior & SMEs
- IT Subject Matter Specialist-Journeyman
- Information Assurance Engineer-Senior
- Information Security Analyst-Senior
- Project Manager-Senior
- SharePoint Developer-Journeyman
- Systems Administrator-Journeyman
- Systems Engineer-Journeyman & SMEs
- Web Software Developer-Journeyman

Processes

- Enterprise Activities & Services:
 - Technology Assessment and Evaluation
 - Independent Testing and Verification
 - Project Management and Planning
 - Information Technology Service Management
 - Enterprise Operations, Event Monitoring and Management, Performance Monitoring, and Analysis
- Infrastructure Development & Sustainment:
 - Customer and Work Center Support Services
 - Service Desk Support
 - Desk-side Support
 - Field Service Support
 - Connectivity and Network Services
 - Enterprise Computing, Storage, and Cloud Services
 - Mission and Business Systems Services, Administration, and Management
 - Unified Communications, Voice, Video, and Chat Services
 - Audio Visual and Digital Media Services

Technology

- Remedy (ITSM)
- Windows Clients & Servers
- CAC-enabled Virtual Private Network (VPN)
- CAC-enabled Virtual Desktop Infrastructure (VDI)
- Government-off-the-Shelf (GOTS)
- Commercial-off-the-Shelf (COTS)



US Department of Defense, Defense Human Resources Activity (DHRA), Defense Manpower Data Center (DMDC)

ServiceNow (SNOW) Support Services, subcontractor to ECS Federal.

People

- DoD Secret Cleared Personnel
- SNOW Business Analysts
- SNOW Certified Implementation Specialists (ITSM, SAM, PPM)

Processes

- Focused DMDC SNOW Platform Center of Excellence – focused on Technology
- Program Management providing DMDC Line of Business Dashboarding – focused on Knowledge Transfer
- Dedicated SNOW Governance Board – focused on Centralized Risk, Impact & Priority Management
- Dedicated Quality Assurance Group – Focused on Compliance & Testing Automation
- Business Cross Functional Agile based Development Teams
- Dedicated Operations & Maintenance with tight integration to Development & Security (DevSecOps).

Technology

- ServiceNow
- Customer Service Management (CSM); Case Management, Service Portal, Dashboards, Cast Task, Customer Facing Portal
- Software Asset Management (SAM)
- IT Operations Management (ITOM) - Mission and Operations Environment; Support, Hot Fixes
- IT Service Management (ITSM); Incident Management, Request, Change, Configuration Management Database (CMDB), Configuration, Release, Asset, Problem, Knowledge, Service Catalog
- IT Business Management (ITBM); Financial Management, Project, Portfolio Health Analysis, Budget/Funding Certification
- Security Operations (SecOps); Enhancements, Security Incident Response, Vulnerability Response, Configuration Compliance, Threat Intelligence
- Human Resource (HR); Case Tracking, Employee Service Center, Onboarding, Out-processing, Transitions
- External Product Integrations



US Department of Transportation, Enterprise Information Technology Shared Services (EITSS)

ServiceNow (SNOW) Support Services, subcontractor to SAIC

People

- Public Trust Clearances ranging from Tier 1 (NACI) to Tier 4 (BI)
- Certified Senior BMC Engineers
- SNOW Platform Architect
- SNOW Certified Implementation Specialists (ITSM, ITBM, Discovery, GRC)
- SNOW Certified System Administrators

Processes

- Project Management
- IT Service Management System (SMS)
 - Operation
 - Customization
 - Monitoring
 - Installation
 - Configuration
 - Maintenance
 - Support
- Quality Management
- Continuous Service Improvements
- Service Level Monitoring & Reporting
- Problem Management Plan & Execution
- Standard Operating Procedures & Technical Design Documents
- Knowledge Management

Technology

- ServiceNow
- ITSM, Continual Improvement Management, Incident Management, Problem Management, Request Management, Service Level Management, Knowledge Management, Change Management, Enterprise IT Operations Management (ITOM), Performance Analytics, Operational Reporting, Discovery, Service Mapping (CI relationship in CMDB), and CMDB.
- IT Asset Management (ITAM), with Hardware Asset Management (HAM), SaaS License Management, Software Asset Management, and Software Spend Detection.
- Predictive Intelligence and Reporting, Orchestration and Virtual Agent, and an Automated Testing Framework
- BMC Remedy 9.1 to 20.x Upgrade
- Aisera (AWS)
- Microsoft Active Directory
- AI/ML



U.S. Navy, Computer Network Defense – Virtual Training Environment (CND-VTE), Cyber ISEA Supported CND Tools, and Mobile Training System (MTS) Kit Engineering Support and Services

Program Supporting PMW-130 at NIWC PAC for NAVWAR C4ISR

People

- DoD Secret Cleared Personnel
- Project Manager
- Senior Systems Engineers
- Junior Systems Engineers

Processes

- Agile based project supported by SCRUMS and the use of a Kanban Board
- IT Service Management through:
 - Systems Administration
 - Systems Engineering, and
 - Help Desk
- Risk Management
 - STIG based Implementations,
 - Assessments, Patching, & Vulnerability Scanning,
 - RMF Artifact development and
 - A&A Package validation
- Engineering Change Management
 - Testing & Documentation
 - CCB Support

Technology

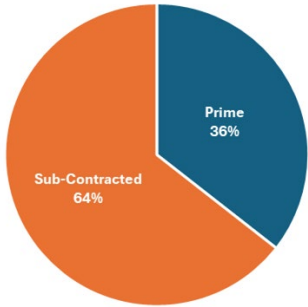
- VMWare (vSphere, vCloud Director)
- Linux (RHEL & Ubuntu)
- Windows Server 2019
- Windows 10
- Jira
- Ansible
- Navy Afloat /CND Tools include:
 - ACAS,
 - ePO/HBSS
 - VRAM
 - ESS
- BMC Remedy
- Moodle



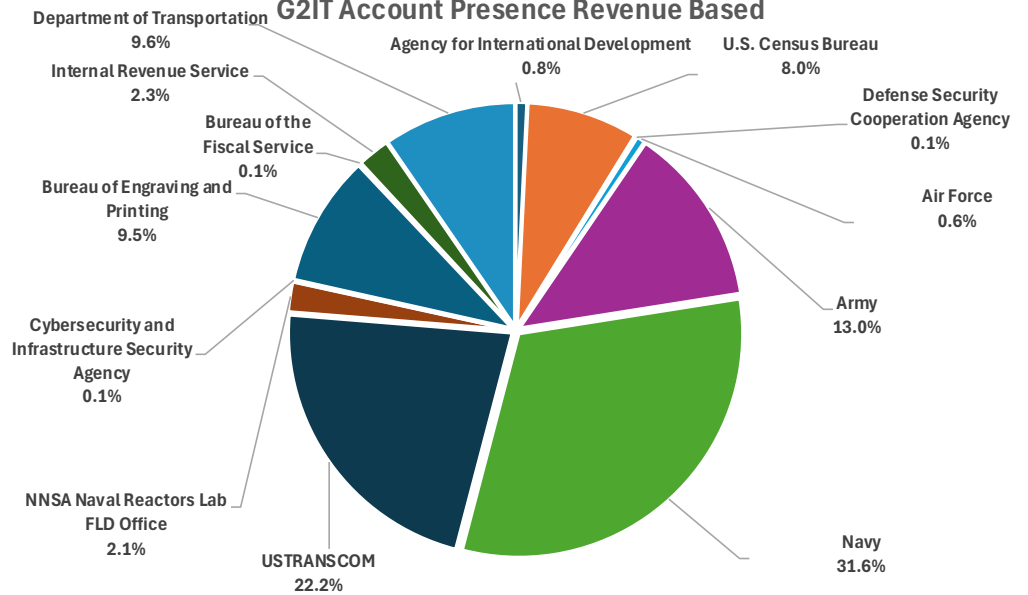
Contract #:HC102820C0009 PoP: 9/20 to 9/23 TCV: \$3,355,212.00 FFP
Contract #:HC102823C0010 PoP: 9/23 to 9/24 TCV: \$1,612,494.96 FFP

Revenue Breakdown

G2IT Prime and Subcontract Revenue



G2IT Account Presence Revenue Based



Thank You