

SewerAI + A Top California Public Utility:

10x the inspections. 1 company to count on.

The Situation: A growing community with growing needs.

Much has changed since this California public utility began serving its community during the 1940s. In addition to exponential population growth, it experienced expanded service requirements and a disconnect between legacy software and new hardware. Another growing realization: in fire country, data is safer when stored in the cloud.

Bottom line: The utility needed wastewater inspection software that could pace with its new needs. They needed SewerAI.

The Problem: More manholes. Less manpower.

This public utility runs manual inspections of the Russian River. When the river floods, so does the utility—with work to inspect and rank manholes. This challenge was made greater with manual inspections.

"It was taking a three-man crew, minimum, to do this work," remarks the utility's maintenance coordinator. "We could do two or three per day, but it was time-consuming and a safety issue on some of these roads. We chose SewerAI for inspection, as well as AI-assisted coding. Really, that was just the beginning."

The Solution: SewerAI. More efficiency. Greater flexibility. Unmatched service.

With SewerAI, the public utility increased their productivity tenfold, going from three inspections per day to 30 or 40.

"We were 10 times more productive and able to get the entire system—3,500 manholes—in a matter of months," says the maintenance coordinator.

"The interface is incredible," he continues. "It's straightforward and easy to use. We can just click the code, go to the video, edit, take measurements, and share. It's incredible."

SewerAI isn't just easy to use. It's also easy to love, thanks to exceptional customer service, affordable pricing, and customized options.

"We get immediate help via instant messaging," remarks the maintenance coordinator. "And it's been really helpful to provide feedback and then actually see that feedback implemented. It feels like they're building a system for us."

His advice to people considering SewerAI: *"Just try it. You're going to fall in love with it. It's that great."*

We couldn't agree more.

**10x more
productive**



**3,500
manholes**

In addition to the efficiency, the coordinator also praised SewerAI's unlimited viewer accounts, not only for collaboration internally and with other districts, but for private companies for new construction, as well as a seamless onboarding process and ease of use.

The proof beyond the case study.

This public utility's experience is the rule rather than the exception.


SewerAI's inspection breaks the bottlenecks of traditional sewer management workflows, reporting on tens of thousands of linear feet per hour.

The proof is in the pipeline.





You've read the case study. Now become one.


By automating tedious, expensive, and error-prone tasks, SewerAI can help utilities, contractors, municipalities, and more achieve significant breakthroughs.

 70% less review time

 97% avg. coding accuracy

 <10% margin of error

 32.99% more conditions found

 Lower chance of over/underestimating severity

 42.4% more structural defects found

SewerAI also meets NASSCO, PACP™, and other industry standards and is already used around the country to serve more than 130 million people.

Inspect more pipe for less money.

Find out why SewerAI is the industry's leading sewer inspection software for utilities—and to see how it can help you dramatically cut assessment time while increasing accuracy. Schedule a meeting.

 [Book a Meeting](#)

