

GOVERNMENT PERMITTING & LICENSING IMPLEMENTATION SUPPORT

Modernize permitting and licensing with less implementation risk.

ArtifexIT helps local governments plan, manage, validate, and stabilize complex permitting and licensing implementations across building, planning, housing, inspections, code enforcement, land use, and community development.

Discuss Your Implementation

Explore ArtifexIT

PL

City-side leadership from kickoff through stabilization.

Implementation support that protects the government's goals, schedule, data, operations, and staff adoption.

- ✓ Program and project management
- ✓ Process, requirements, and workflow design
- ✓ Data conversion and migration oversight
- ✓ Testing, UAT, and go-live readiness
- ✓ Training, change management, and stabilization

Reduce Implementation Risk

Establish governance, ownership, milestones, risks, decisions, and accountability from the beginning.

Accelerate Readiness

Align departments, processes, data, integrations, testing, and training around a single implementation plan.

Protect Service Continuity

Plan cutover around real permitting, inspection, licensing, and citizen-service operations.

Strengthen Adoption

Prepare staff with role-based workflows, procedures, training, communications, and post-go-live support.

CORE CAPABILITIES

Implementation support built for complex municipal operations.

ArtifexIT can augment the government team or serve as the city-side implementation partner, coordinating internal departments, the selected software provider, integration partners, and other stakeholders.

01

Program & Project Management

Governance and execution support to keep a multi-department implementation moving.

- + Project charter and roadmap
- + Schedule, RAID, decisions
- + Vendor and stakeholder coordination
- + Executive status reporting

02

Business Process & Requirements

Translate policy, service delivery, and department needs into clear future-state workflows.

- + Current-state assessment
- + Future-state process design
- + Requirements validation
- + Traceability and gap management

03

Data Migration & Conversion

Protect historical permit, parcel, license, inspection, and case information through conversion.

- + Data profiling and cleansing
- + Mapping and transformation
- + Conversion validation
- + Reconciliation and sign-off

04

Integrations & Interfaces

Coordinate the systems and data exchanges that support end-to-end service delivery.

- + GIS and addressing
- + Payments and document systems
- + Identity and notification services
- + Interface testing and issue resolution

05

Testing, UAT & Readiness

Validate that workflows, integrations, data, roles, and citizen-facing processes work before launch.

- + Test strategy and scenarios
- + UAT planning and facilitation
- + Defect and retest management
- + Go-live readiness assessment

06

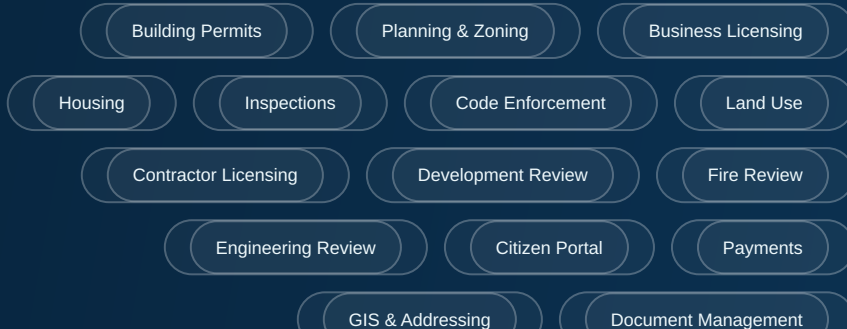
Training, Cutover & Stabilization

Prepare staff for launch and provide structure during the highest-risk transition period.

- + Role-based training
- + Cutover and command-center planning
- + Issue triage and escalation
- + Post-go-live stabilization

DESIGNED FOR COMMUNITY DEVELOPMENT OPERATIONS

Support the people, processes, and services behind the permit.



WHY ARTIFEXIT

Government context. Vendor-neutral execution.

ArtifexIT works on behalf of the government organization - helping the project team make decisions, control scope, validate deliverables, and keep implementation focused on operational outcomes rather than software alone.

01

Public-sector specialization

Built around municipal workflows, public accountability, regulatory obligations, and citizen service delivery.

02

City-side representation

Independent implementation support focused on the government's priorities, risks, and acceptance criteria.

03

No software resale agenda

Vendor-neutral support without bundling software licenses or steering the city toward a resale model.

04

Cross-functional coordination

Connect building, planning, housing, licensing, IT, finance, GIS, legal, and executive stakeholders.

05

Measurable implementation controls

Milestones, readiness criteria, risk tracking, testing evidence, acceptance, and executive visibility.

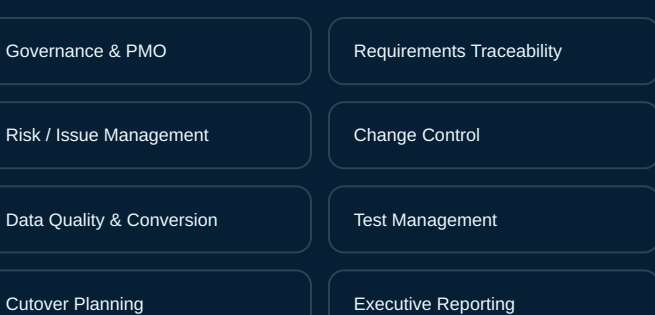
IMPLEMENTATION GOVERNANCE

Controls that keep complex implementations on track.

A disciplined governance model helps departments make timely decisions, control change, validate quality, and prepare for go-live with fewer surprises.

Implementation foundation

Reusable governance and delivery controls tailored to the city's selected platform, operating model, and implementation structure.



IMPLEMENTATION APPROACH

Structured enough to control risk. Flexible enough for the city.

ArtifexIT adapts to the selected platform and implementation methodology while maintaining clear city-side ownership, quality gates, and measurable readiness.

STEP 01

Mobilize

Confirm scope, governance, roles, schedule, risks, stakeholders, and decision rights.

STEP 02

Design

Validate business processes, requirements, workflows, integrations, data, and acceptance criteria.

STEP 03

Coordinate

Manage configuration decisions, migration cycles, interfaces, dependencies, and vendor deliverables.

STEP 04

Validate

Drive testing, UAT, defect closure, data reconciliation, training, and go-live readiness.

STEP 05

Launch & Stabilize

Execute cutover, support go-live, triage issues, transition ownership, and optimize operations.

ARTIFEXIT | PERMITTING & LICENSING IMPLEMENTATION SUPPORT

Planning a permitting, licensing, housing, or planning system implementation?

Contact ArtifexIT

Bring ArtifexIT in as the government's implementation partner to strengthen governance, reduce delivery risk, protect operational continuity, and support a successful go-live.